

## Green Plan Report

# **Serenta Homecare**

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## 2. Introduction

The climate crisis impacts not only globally but locally, it is not only a national priority for the NHS, but a governmental priority across the world which everyone must play their part in. As a key contributor to the Sheffield community, Serenta Homecare is committed to promoting, influencing, and championing green initiatives within the domiciliary care sector. We will ensure that our operations consider their wider impact on our clients, staff, and community partners.

Under its aspirations to provide high-quality healthcare for all, the NHS has now become the largest healthcare organisation in the world to pledge to be net zero by 2040. Whilst this is exceedingly challenging it is also necessary. As part of the NHS' commitment to be net zero it has asked for commitments from all healthcare providers to help it achieve its aims by committing both contractually and in spirit to net zero.

Serenta Homecare will be a local champion for green and sustainable practices in domiciliary care. We are committed to implementing short, medium, and long-term measures to combat climate change. Our efforts will focus on taking steps to reduce our carbon footprint while maintaining the quality of care we deliver to older adults in Sheffield.

In this Green Plan, we outline how we will play our part in achieving net zero and how we intend to make a meaningful difference through sustainable practices in our operations and service delivery.

## 3. Areas of Focus

### Supply Chain and Procurement

| Year        | Scheme                                                                                                                                             |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024 - 2025 | We will ensure that with every supplier we consider the environmental impact and where possible will always source services as locally as possible |
| 2024 - 2025 | We will review existing suppliers to see if the stationery ordered can be more eco-friendly.                                                       |

### Estates and Facilities

| Year        | Scheme                                                                                                                                                 |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024 - 2025 | We will assess the suitability of our service base location, considering factors such as accessibility, efficiency, cost and its environmental impact. |

## Travel and Transport

| Year        | Scheme                                                                                                                                          |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024 - 2025 | We will conduct our first ever staff travel survey to understand how our colleagues travel to work and the carbon impact this has on Sheffield. |
| 2024 - 2026 | We will continuously review care runs to assess the most efficient journeys for our staff.                                                      |

## Digital Transformation

| Year        | Scheme                                                                                                                                                                                                                                                                                                           |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024 - 2025 | We will review and refine all of our policies to ensure they reflect a digital first approach which looks to provide paperless services where possible and safe to do so. This includes digitally storing HR files and reviewing and updating relevant policies to ensure they reflect a digital-first approach. |
| 2024 - 2025 | We will carry out a research analysis to see if client forms can be signed and stored digitally and understand its cost implication.                                                                                                                                                                             |
| 2024 - 2025 | We will continue to offer a hybrid meeting approach and support this through our policies and guidance.                                                                                                                                                                                                          |

## Sustainable Models of Care

To ensure sustainability is at the core of everything we do, we are committed to embedding environmentally conscious practices throughout our organisation. This approach will empower all staff to identify and address working practices that are not sustainable, fostering a culture of continuous improvement and innovation.

| Year        | Scheme                                                                                                                                                                                                                  |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024 - 2025 | We will refine and redevelop our organisational introduction materials for new starters to ensure there is a focus on sustainable practice from the first day they join the organisation.                               |
| 2024 - 2025 | We will develop and provide a dedicated space on our website to highlight our sustainability commitments and efforts. This section will showcase our green initiatives in our journey toward a more sustainable future. |

## 4. Adaptation

Our plan aims to be ambitious but realistic, and structured but allowing for change and further development. Whilst the plan outlines steps to be taken over the next years with early commitments in each area, this is clearly subject to change over time and as such, will be updated annually to reflect growing understanding of our impact and the opportunities to mitigate this. As well as meeting the above commitments we will set up and undertake a number of steps to underpin our commitments and to give us the means to continue to develop our green plan and deliver on it over the coming years.

|                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| <p><b>Green Champions</b></p> <p>As a subsidiary of Primary Care Sheffield, we will ensure we have Serenta's staff signed up to PCS' network of Green Champions. This will empower our staff to lead sustainability efforts within Serenta, holding the organisation accountable for fulfilling its green commitments and aligning them with PCS' broader sustainability goals.</p> | <p><b>Energy Choices</b></p> <p>We will routinely ensure we are adhering to positive energy choices as a routine matter of principle in all we do:</p> <ul style="list-style-type: none"> <li>• Ensuring lights are turned off as the last person leaves a room and where possible switching to automatic lights.</li> <li>• Ensuring heating for our buildings is proportionate to its use and only used when required.</li> </ul> |
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## 5. Recommendations

Serenta's long-term commitment is to fully understand its carbon footprint and embed best practices throughout the service. We will continue to review the impact we make and establish a number of initiatives to raise awareness, promote sustainable travel, and reduce waste. We wish to support our clients to make healthier choices and support us with our goals.

If you have any feedback or comments on what else we can do to serve our community better, please contact [pcs.commercial@nhs.net](mailto:pcs.commercial@nhs.net)